

IT Alerts and Notifications

Keep your system up and running with SendQuick's comprehensive IT alert and notification management system. Minimize downtime with instant alerts and notifications to the right people.



Unexpected system failures, network outages, and application crashes can disrupt your business operations, leading to lost revenue, frustrated customers, and a damaged reputation. When incidents occur, the real challenge is not just the problem itself – it is the delay in notifying the right teams. Every second wasted means prolonged downtime and missed recovery targets.

That is why it is critical for key IT personnel to receive immediate alerts and notifications the moment an issue is detected. SendQuick ensures this with intelligent alert routing, automatically directing notifications to the appropriate responders. If the primary team does not take action within a set timeframe, the alert seamlessly escalates to senior management, ensuring accountability and a rapid response.

Real-time monitoring keeps your team updated on incident status, while omnichannel notifications ensure they never miss an alert. Within minutes, your IT team can identify the root cause, resolve the issue, and prevent a major business disruption.

Protect your business from costly disruptions with SendQuick's IT Alert and Notification Management solution.

TYPES OF USE CASES

- IT Alerts are the first line of defense against system outages or changes that can turn into major incidents
- Security Alerts provide timely warnings about security issues, vulnerabilities, and threats
- Application Alerts ensure smooth running of database servers, accounting systems, supply chain management systems
- Facility Management Alerts trigger swift response to potentially life-threatening emergencies



Centralize Your IT Systems

SendQuick integrates with numerous on-premises and SaaS-based IT infrastructure monitoring tools such as Solarwinds, LogRhythm, Fortinet, ManageEngine, Splunk etc.



Real-time Alerts & Omni-channel Notifications

Our text message alert system will send instant notifications on critical issues. Receive your automated text alert on major messaging platforms such as voice, SMS, Email, and social messengers such as Facebook Messenger, WhatsApp Business, LINE, Viber, Telegram, WeChat, as well as collaboration tools like Microsoft Teams, Cisco Webex and Slack.



Multiple Integration Method

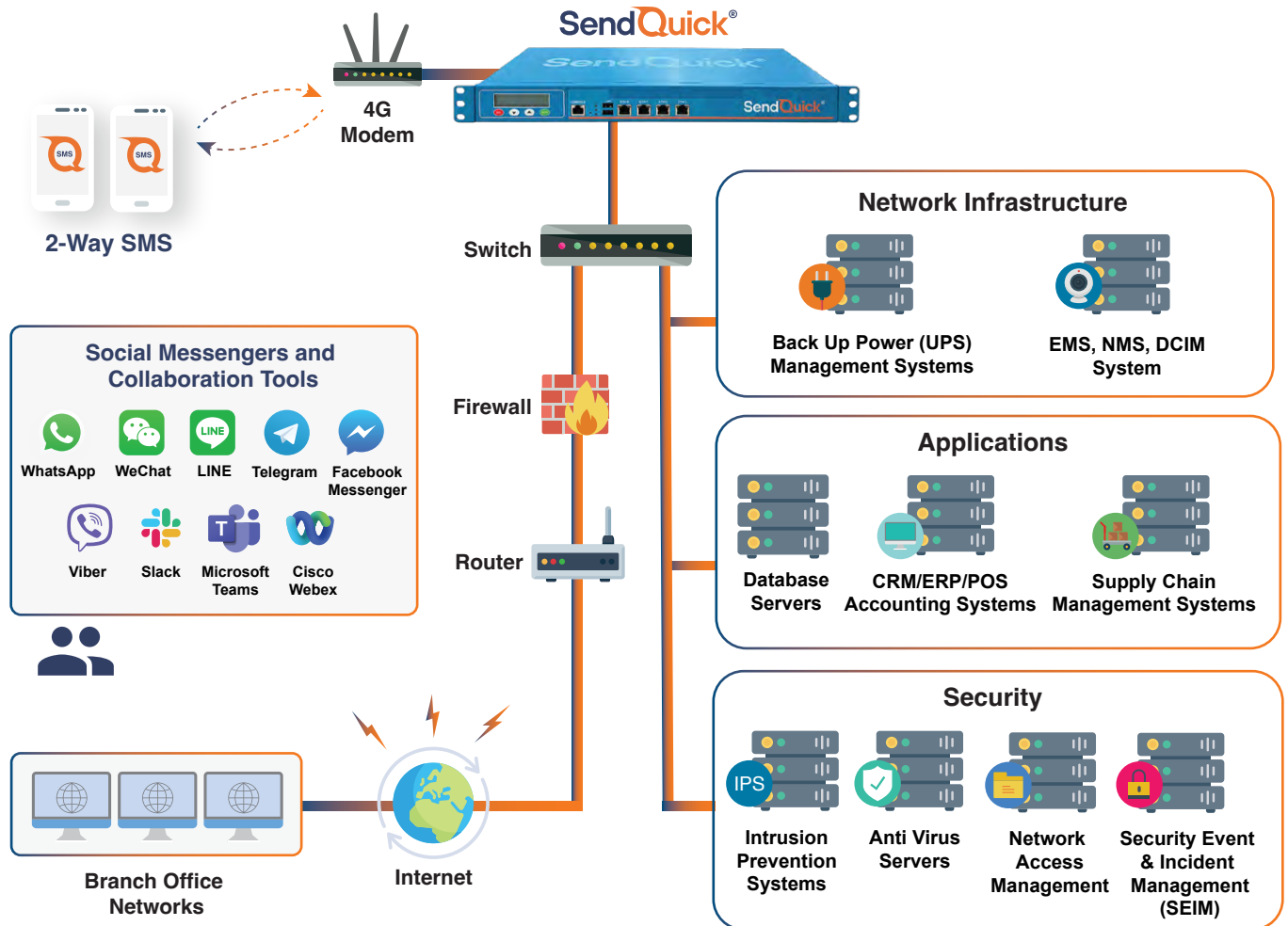
SendQuick's notification platform allows you to convert email to SMS (SMTP-to-Text), SNMP trap to SMS and Syslog to text with policy filters to ensure that only the relevant messages are sent. Additional integration includes REST API, SFTP and others.



Avoid Alert Fatigue & Notify the Right People

Alert fatigue can be avoided by configuring the Trigger Mode, Monitoring Frequency, Alert Mode and Email Filters. Roster management with 5 levels of escalation ensures only relevant personnel on duty will be alerted. Never miss out on another text message alert again. Send the right alerts to the right people.

HOW IT WORKS?



CLIENT TESTIMONIALS



SendQuick Alert enabled us to get a seamless integration of all IT monitoring activities from infrastructure to applications under one umbrella on a 24x7 basis. As this appliance has its own SMTP/SMS server we did not have any dependency on our existing SMTP server. This appliance enabled us to provide a pro-active IT support for the business lines.

Mr. R.Gopalakrishnan,
Director of IT, Prudential Asset Management

SUPPORTED PLATFORMS



OUR PRODUCTS FOR IT ALERTS AND NOTIFICATIONS

SendQuick® AlertPlus

SendQuick Alert Plus provides instant IT alerts and notification. With its intelligent alert routing, filter rules, and automated workflows. It ensures critical incidents are promptly communicated to the right teams, minimizing downtime and enhancing operational efficiency.

SendQuick® Entera

SendQuick Entera provides instant IT alerts via SMS, email, chat apps (WhatsApp, Telegram, Teams), and voice calls. It ensures critical incidents are immediately communicated, with advanced routing, customizable escalation, and seamless integration with any systems and applications.

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